

THE FEDERATION of ENTERTAINMENT UNIONS

Accessing the FEU Training Online Learning Centre

http://moodle.feutraining.org/

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Step One – Register or Login to FEU Training

You must be a registered member of the main FEU Training website to access the FEU Training Online Learning Centre. Note that you must be a member of the NUJ, Equity, Musicians' Union or the Writers Guild to register and you will need to enter your Union number so please have it to hand.

If you are not a member, please register here first:

http://www.feutraining.org/wp-login.php?action=register

If you are already a member, you may need to log in to the main FEU Training website first, especially if you have not logged in since 2011 as our systems have changed since then. You will only need to do this once for the system to recognise you.

http://www.feutraining.org/wp-login.php

Step Two - First Time Log In to the Online learning Centre

Now you can use your FEU Training Username and Password to log in to the **FEU Training Online Learning Centre** here:

http://moodle.feutraining.org/login/index.php

When logging in to the FEU Training Online Learning Centre for the first time, you will be presented with your Profile to fill in some simple information. This is so that the FEU Training Online Learning Centre can recognise you and what your preferences are.

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Please review this information, filling in your name and email address and setting up your preferences as required.

For security reasons, the system will send you an email message to confirm that your email belongs to you. Your profile will be updated as soon as you click the link sent to you in that message. You will only need to do this once.

You can now take any of the online courses provided which are listed on the FEU Training Online Learning Centre home page.

FAQ's

Q. How do I register to access the Online Learning Centre?

A. Please register on the main FEU Training website. Note that you must be a member of the NUJ, Equity, Musicians' Union or the Writers Guild to register and you will need to enter your Union number so please have it to hand.

http://www.feutraining.org/wp-login.php?action=register

Once registered you can log-in to the Online Learning Centre here:

http://moodle.feutraining.org/login/index.php

Q. I am registered but have forgotten my password.

A. If you have previously registered on the FEU Training website but have forgotten your Username or Password, you can reset your password by clicking the forgotten password link:

http://moodle.feutraining.org/login/forgot_password.php

Enter your email address or username and we will email you a reset password link. Click this link to reset your password. Ignoring this email will preserve your current password.

Q. I still cannot log-in to the FEU Training Online Learning Centre. It is telling me I have an "Invalid login, please try again"

A. Ensure you are entering your password correctly. The password is case-sensitive so ensure you have your CAPS LOCK off.

Also ensure you have cookies enabled on your computer. If you normally log-in to other websites, or buy things online, you will probably already have cookies enabled. If you are still unsure, see this Google article about enabling cookies:

http://support.google.com/websearch/bin/answer.py?hl=en&answer=3 5851

If you are still not able to log-in, you may need to log in to the main FEU Training website first, especially if you have not logged in since 2011 as our systems have changed since then.

Click here to log-in to FEU Training with your normal username and password.

http://www.feutraining.org/wp-login.php

Once you have logged in to the main FEU Training website successfully, you will be able to use this information to log in to the FEU Training Online Learning Centre.

Q. How do I change my password?

A. Please log-in to FEU Training here <u>http://www.feutraining.org/wp-login.php</u> and change your password on your profile page.

You must now use your new password on both the main FEU Training website and the FEU Training Online Learning Centre.